

County of Los Angeles DEPARTMENT OF CHILDREN AND FAMILY SERVICES

425 Shatto Place, Los Angeles, California 90020 (213) 351-5602

July 19, 2012

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Director

VISTA DEL MAR COMMUNITY TREATMENT FACILITY CONTRACT COMPLIANCE MONITORING REVIEW

The Los Angeles County Department of Children and Family Services (DCFS) Out-of-Home Care Management Division (OHCMD) conducted a review of Vista Del Mar Community Treatment Facility (CTF) in November 2011, at which time they had one 24-bed site. At the time of the review, there were 19 placed children, all males: seven DCFS foster children, four Department of Mental Health (DMH) children, and eight Probation Department youth.

Vista Del Mar CTF is located in the Third Supervisorial District and provides services to DCFS, DMH, Probation and privately placed children. According to Vista Del Mar CTF's program statement, its stated purpose is to "serve severe emotionally disturbed, abused and/or neglected, court dependent children, males and females." Vista Del Mar CTF is licensed to serve a capacity of 24 children, ages seven through 18.

For the purpose of this review, four placed children were interviewed and their case files were reviewed. One of the children was under the joint supervision of DCFS and Probation. The placed children's overall average length of placement was 11 months, and the average age was 16. Three discharged children's files were reviewed to determine if the destination of placement was per their permanency plan and if the children were meeting their Needs and Services Plan (NSP) goals at the time of discharge. Three staff files were reviewed for compliance with Title 22 Regulations and County contract requirements.

Each Supervisor July 19, 2012 Page 2

Three sampled children were prescribed psychotropic medication. We reviewed their case files to assess timeliness of Psychotropic Medication Authorizations (PMAs) and to confirm that documentation of psychiatric monitoring was maintained as required.

SCOPE OF REVIEW

The purpose of this review was to assess Vista Del Mar CTF's compliance with the County contract and State regulations. The visit included a review of Vista Del Mar CTF's program statement, administrative internal policies and procedures, four children's case files, and a random sampling of personnel files. A visit was made to the site to assess the quality of care and supervision provided to children, and we conducted interviews with children to assess the care and services they were receiving.

A copy of this report has been sent to the Auditor-Controller (A-C) and Community Care Licensing (CCL).

SUMMARY

Generally, the interviewed children reported feeling safe at Vista Del Mar CTF. They also reported that they were provided with good care and appropriate services, feeling comfortable in their environment and treated with respect and dignity.

Our review of Vista Del Mar CTF identified no concerns. Therefore, no Corrective Action Plan (CAP) was required.

NOTABLE FINDINGS

There were no notable findings.

EXIT CONFERENCE

The following are highlights from the Exit Conference held January 19, 2012

In attendance:

Amy Jaffe, Senior Vice President of Operations; Marcela Morales, Quality Assurance Manager; Lynn Cohen, Unit Director Vista Del Mar CTF; and Edward Preer, Monitor, DCFS OHCMD.

Highlights:

Amy Jaffe, Senior Vice President of Operations was in agreement with the findings.

Each Supervisor July 19, 2012 Page 3

As stated during the Exit Conference, Vista Del Mar representatives attended the January 2012 OHCMD NSP training. The Vista Del Mar CTF management continued to ensure full compliance with the County contract elements reviewed.

We will conduct our next review of Vista Del Mar CTF in Fiscal Year 2012-2013, tentatively scheduled for November 2012 to assess for continued compliance with the County contract and State regulations.

If you have further questions, please call me or your staff may contact Aldo Marin, Board Relations Manager, at (213) 351-5530.

PLB:RRS:KR: EAH:PBG:ep

Attachments

William T Fujioka, Chief Executive Officer Wendy Watanabe, Auditor-Controller Jerry E. Powers, Chief Probation Officer Public Information Office Audit Committee Sybil Brand Commission Dr. Elias Lefferman, Executive Director, Vista Del Mar CTF Jean Chen, Regional Manager, Community Care Licensing Lenora Scott, Regional Manager, Community Care Licensing

VISTA DEL MAR COMMUNITY TREATMENT FACILITY CONTRACT COMPLIANCE MONITORING REVIEW

3200 Motor Avenue Los Angeles, CA 90034 License Number: 197803679 Rate Classification Level: CTF

	Contract Compliance Monitoring Review	Findings: November 2011
1	Licensure/Contract Requirements (9 Elements)	
	 Timely Notification for Child's Relocation Transportation Special Incident Reports Compliance with Licensed Capacity Disaster Drills Conducted & Logs Maintained Runaway Procedures Allowance Logs CCL Citations/OHCMD Investigation Reports on Safety/Plant Deficiencies Detailed Sign In/Out Logs for Placed Children 	Full Compliance (ALL)
II	Facility and Environment (6 Elements) 1. Exterior Well Maintained 2. Common Areas Maintained 3. Children's Bedrooms/Interior Maintained 4. Sufficient Recreational Equipment 5. Sufficient Educational Resources 6. Adequate Perishable and Non Perishable Food	Full Compliance (ALL)

III	Maintenance of Required Documentation and Service Delivery (13 Elements)	
	 Child Population Consistent with Program Statement DCFS CSW Authorization to Implement Needs and Services Plans (NSPs) Children's Participation in the Development of NSPs NSPs Implemented and Discussed with Staff Children Progressing Toward Meeting NSP Case Goals 	Full Compliance (ALL)
	 Development of Timely Initial NSPs Development of Comprehensive Initial NSPs Therapeutic Services Received Recommended Assessment/Evaluations Implemented DCFS CSWs Monthly Contacts Documented Children Assisted in Maintaining Important Relationship Development of Timely Updated NSPs 	
	13. Development of Comprehensive Updated NSPs	
IV	Education and Workforce Readiness (8 Elements)	
	 Children Enrolled in School Timely Children Attending School Children Facilitated in Meeting Educational Goals Children's Academic or Attendance Increase Current IEPs Maintained Current Report Cards Maintained YDS/Vocational Programs Opportunities Provided Group Home Encourage Children's Participation in Youth Development Services 	Full Compliance (ALL)
V	Health And Medical Needs (6 Elements)	
	 Initial Medical Exams Conducted Initial Medical Exams Timely Follow-Up Medical Exams Timely Initial Dental Exams Conducted Initial Dental Exams Timely Follow-Up Dental Exams Timely 	Full Compliance (ALL)

VISTA DEL MAR COMMUNITY TREATMENT FACILITY PAGE 3

VI Psychotropic Medication (
	tion for Administration of Full Compliance (ALL)
Psychotropic Medication	The state of the s
Current Psychiatric Events	uation Review
VII Personal Rights and Socia	Emotional Well-being
(15 Elements)	
Procedures	oup Home's Policies and Full Compliance (ALL)
2. Children Feel Safe	10-1
Satisfaction with Meals Staff Treatment of Chil	ren with Respect and Dignity
5. Appropriate Rewards a	아이지를 살았다. 아이지를 맞지 않는데 아이에는 사람들이 없어 가장 아이를 내려가 하고 보는데 아이에 하는데 그를 내려가 하는데 그를 내려가 하는데 하는데 아이에 아이어 아이에 하는데 아이에 아이에
6. Fair Consequences	
7. Children Allowed Priva Correspondence	e Visits, Calls and
	Religious Services/Activities
9. Reasonable Chores	
10. Children Informed Abo	
11. Children Aware of Righ	_840_ \$1_363 PARE \$2_000 PARE \$2000 PARE \$4000 PARE \$1.000 PARE \$1
12. Children Free to Recei	
Medical, Dental and Ps	
13. Children Given Opport14. Children Participate in	
Community)	ictivities (CIT), SCHOOL,
	nities to Participate in Extra-
Curricular, Enrichment	
VIII Personal Needs/Survival a	d Economic Well-being
(8 Elements)	
1. \$50 Clothing Allowanc	Full Compliance (ALL)
2. Adequate Quantity of 0	3 2004 55 W
Adequate Quality of Cl	
Involvement in Selection	n of Clothing
5. Provision of Ethnic Pe	Para Managaran
6. Minimum Monetary All	10000
7. Management of Allowa	sistance with Life Book
8. Encouragement and A	Sistance with the book

VISTA DEL MAR COMMUNITY TREATMENT FACILITY PAGE 4

IX	<u>Discharged Children</u> (3 Elements)	
	 Children Discharged According to Permanency Plan Children Making Progress Toward NSP Goals Attempts to Stabilize Children's Placement 	Full Compliance (ALL)
Х	Personnel Records (including Staff Qualifications, Staffing Ratios, Criminal Clearances and Training) (14 Elements)	
	 DOJ Submitted Timely FBI Submitted Timely Child Abuse Central Index's Timely Submitted Signed Criminal Background Statement Timely Education/Experience Requirement Employee Health Screening Timely Valid Driver's License Signed Copies of GH Policies and Procedures Initial Training Documentation One-Hour Child Abuse and Reporting Training CPR Training Documentation First-Aid Training Documentation On-going Training Documentation Emergency Intervention Training Documentation 	Full Compliance (ALL)

VISTA DEL MAR COMMUNITY TREATMENT FACILITY CONTRACT COMPLIANCE MONITORING REVIEW

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The following report is based on a "point in time" monitoring visit. This compliance report addresses findings noted during the November 2011 monitoring review.

CONTRACTUAL COMPLIANCE

Based on our review, Vista Del Mar CTF was in full compliance with all 10 sections of our contract compliance review: Licensure/Contract Requirements; Facility and Environment; Maintenance of Required Documentation and Service Delivery; Education and Workforce Readiness; Health and Medical Needs; Psychotropic Medication; Personal Rights and Social/Emotional Well-Being; Personal Needs/Survival and Economic Well-Being; Discharged Children; and Personnel Records.

FOLLOW-UP FROM OHCMD'S PRIOR MONITORING REVIEW

Objective

Determine the status of recommendations reported in OHCMD's last monitoring review.

<u>Verification</u>

We verified whether the outstanding recommendations from our prior review were implemented. The last report was issued August 10, 2010.

Results

The OHCMD's prior monitoring report contained no outstanding recommendations, as Vista Del Mar CTF was in full compliance with the DCFS contract elements reviewed.

MOST RECENT FISCAL REVIEW CONDUCTED BY THE AUDITOR-CONTROLLER

A fiscal review of Vista Del Mar CTF has not been posted by the A-C.